

SAFETY & SECURITY

As your hosts, the Grand America Hotel staff is dedicated to your safety and the security of your possessions. As part of our security and safety measures, we suggest you take advantage of the following amenities.

VALUABLES SECURITY

Complimentary safe deposit boxes are available at the Reception Desk and each guest room is equipped with an in-room safe. Please do not leave jewelry, cameras, cash, or other valuables unattended in your room.

DOUBLE LOCK

For your safety, your door is equipped with a double lock and security latch.

OBSERVATION PORT

Your guest room is equipped with an observation port that permits you to view the corridor outside your room without opening the door. Before answering a knock, please use the observation port to determine who is seeking entry. If in doubt, contact the hotel operator by pressing "0" on your room phone.

ROOM NUMBER

To ensure privacy, hotel personnel are instructed not to give room numbers of registered guests. You may be connected directly to another party's room by giving the name to the hotel operator, unless we have directions from the other party requesting we respect their privacy.

INFORMATION & ASSISTANCE

If you notice suspicious activity or need special assistance, please call the hotel operator by dialing "0" on your room phone.

UTAH CODE ANNOTATED **29-1-1**. FIREPROOF SAFE FOR USE OF GUESTS

LIMITATION OF LIABILITY

If an innkeeper, hotel keeper, boarding house or lodging house keeper keeps on his premises a fireproof safe or vault and gives notice to his guests, boarders or lodgers by posting a copy of this section in a prominent or conspicuous place in the office of the inn, hotel, boarding house or lodging house and in the rooms occupied by the guests, boarders, or lodgers, that he keeps for their use of a fireproof safe or vault and will not be liable for money, jewelry, documents or other articles of unusual value and small compass, unless placed therein, he is not liable, except so far as his acts or the acts of his employees shall contribute thereto, for any loss of or injury to such articles, if not deposited with him to be placed in such safe or vault, or in any case for more than the sum of \$250 for any such property, unless he shall have given a receipt in writing therefore to the guest, boarder or lodger and the value of the article so placed with him for safekeeping shall have been declared by such guest, boarder or lodger.

SAFETY & SECURITY

FIRE & SECURITY INFORMATION

The Grand America Hotel is equipped with a state-of-the-art fire protection system, ultra-sensitive smoke detectors, an automated sprinkler system and public address capabilities in all public areas.

The odds of being involved in a fire while staying with us are minimal; however, in an emergency situation, knowing what to do and where to go is key to your safety. If for any reason you need special assistance during an emergency situation, please notify our Hotel Operator by dialing “0” on your room phone.

EVACUATION PLAN

Exit doors on each floor are identified by a green illuminated sign. Please take a moment to familiarize yourself with the emergency exit nearest your guest room.

Count The Doors Between Your Room and The Exit

This will assist you in remembering the distance to, and location of, the exit. Illuminated exit signs are located above emergency exit doors on each floor.

Fire Safety Tips

- The Grand America Hotel is a non-smoking facility.
- Remove appliance plugs from electrical outlets when not in use.
- Report electrical hazards or malfunctions to the Hotel Operator by dialing “0”.
- Avoid splashing water near electrical outlets.
- Do not operate electrical appliances when standing on a wet floor.

IN AN EMERGENCY

Instructions

Listen to instructions given over the public address system.

Guests with Disabilities

Specifically equipped guest rooms are available through the Front Desk (26702) and Hospitality kits are available for the hearing impaired. A complimentary wheelchair is available at any hour of the day. It is our pleasure to provide these services upon request.

In addition to the above information, we ask that guests familiarize themselves with the following information if an alarm is activated or an evacuation is necessary.

Guests in Wheelchairs

If you are in a public area and are aware that an alarm has been activated, move to the corridor and wait for specific instructions over the public address system.

If you are in your room and an evacuation is necessary, please dial “0” to inform the operator that you will require assistance evacuating the premises. The operator will direct you to the nearest exit to await assistance. Please remember to keep the entrance to the corridor clear. Most importantly, please remain calm.

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IF YOU DISCOVER A FIRE

Close Doors

If possible, close all doors around the fire area to keep it from spreading. Place a wet towel at the base of your door to prevent smoke from entering your room.

Report The Fire

Dial “0” or extension “26986” and tell the Hotel Operator your name and room number.

Only Fight Small Fires

Use a fire extinguisher to put out small fires only.

Flee from Large Fires

If the fire is large, do not take unnecessary risks. If possible, exit the building through the nearest exit.

Stay Calm

DO NOT PANIC. Take your time and think clearly. Information and specific instructions will be given to you over the public address system. Listen for instructions before taking action.

DURING AN EARTHQUAKE

Remain Calm

DO NOT PANIC.

Take Cover

Interior doorways, desks, tables or benches offer protection from falling objects.

Stay Indoors During The Tremor

Glass and siding often come loose and fall from buildings causing injury. If you are outdoors during a tremor, move away from the building and utility wires.

Move Away from Glass and Windows

This will lessen your chances of being injured by breaking or splintering glass.

Do Not Use Candles or Matches

During and after a tremor, do not use open flames as gas lines may be damaged. A flashlight is the safest method for illumination.